



RESIDENTIAL RATES

Broadband Internet Services

Service	Download	Upload	Data Plan	Monthly
FreeNet	2 Mbps	1 Mbps	Unlimited	\$0.00
Starter	25 Mbps	3 Mbps	250GB	\$39.99
Essential	100 Mbps	5 Mbps	250GB	\$69.99
Ultimate	200 Mbps	5 Mbps	250GB	\$89.99
Supreme	400 Mbps	10 Mbps	Unlimited	\$139.99
Gig Plus	1000 Mbps	10 Mbps	Unlimited	\$199.99
Fiber 25*	25 Mbps	25 Mbps	Unlimited	\$64.99
Fiber 100*	100 Mbps	100 Mbps	Unlimited	\$94.99
Fiber 200*	200 Mbps	200 Mbps	Unlimited	\$114.99
Fiber 400*	400 Mbps	400 Mbps	Unlimited	\$139.99
Fiber 1000*	1000 Mbps	1000 Mbps	Unlimited	\$169.99
Internet Service Add-Ons				
Internet Equipment Fee (Modem Rental)	\$10.00	Static IP Address		\$20.00
150 GB of Data (Pre-Purchased)	\$15.00	Unlimited Data		\$30.00
Double Upload	\$20.00	In-House Amplifier [§]		\$42.00

*Fiber package includes symmetrical speed, Unlimited Data, ONT/ Internet Equipment and SmartNet.

Brainiac Services

Brainiac Services	
Brainiacs Lite [†]	\$10.00
Brainiacs Lite Prepaid [†]	\$100.00
SmartNet [§]	\$15.00
SmartNet Plus [§]	\$19.99
Bitdefender	\$2.99
SmartNet Beacon	\$5.00
Brainiac Equipment Options	
SmartNet Add'l Hub	\$8.00
SmartNet Beacon [*]	\$149.00
Hitron WiFi Extender [*]	\$49.99
Hitron Data Gateway [*]	\$99.99
Hitron Voice Gateway [*]	\$129.99
Brainiac Support Services	
In-Home Support (Non-Brainiac Subscriber/Per Hour)	\$80.00
In-Home Support (Brainiac Subscriber/Per Hour)	\$45.00
Remote PC Optimization (One-Time Fee)	\$75.00
Virus, Adware, Malware Removal (One-Time Fee)	\$75.00

All prices listed are monthly unless noted.

[†]Brainiacs requires a 12-month Residential Service Agreement.

[‡]One-time annual charge.

[§]SmartNet activation is required and includes Whole-Home certification.

^{*}Equipment options available for purchase.

HD Cable TV Services

Local 30+ (Including Broadcast Retransmission Fee of \$19.99)	\$31.98
Popular Standard	\$133.95
StreamTV	
StreamTV (Requires Local 30+)	\$7.99
50 Additional Hours	\$5.00
Add 1 Stream	\$5.00
StreamTV Box	\$6.00
StreamTV Ultra	\$12.00
Pak Add-Ons (StreamTV or Converter Required)	
Digital Plus Pak	\$4.25
Alma Latina Pak	\$4.95
HD Plus Pak	\$8.75
Digital Basic Pak	\$18.85

Cable TV Equipment Options

Guide Navigator Service	\$1.50
HD DTA	\$3.95
Cable Card	\$3.35
Digital Converter	\$6.95
HD Converter	\$11.95
HD DVR Converter	\$16.95
Express TV Powered By TiVo Whole-Home DVR	\$18.00
Media Gateway Whole-Home DVR	\$18.00
Additional Whole-Home Media Players	\$6.00

Premium Entertainment

EPIX	\$5.99
Showtime & The Movie Channel	\$10.00
Showtime/Flix/EPIX	\$15.00
The Movie Channel/Flix/EPIX	\$15.00
Showtime/The Movie Channel/Flix/EPIX	\$17.95
Flix	\$3.79
HBO	\$20.00
Cinemax	\$17.50
HBO & Cinemax	\$30.00
Starz	\$10.99
Indieplex/Retroplex	\$1.00
Starz Encore Movie Pak	\$6.95
Starz Encore Super Pak	\$15.95
Playboy TV	\$9.95

Premium Streaming Entertainment

EPIX	\$5.99
HBO Max	\$14.99

On Demand/PPV

Here TV	\$6.95
Too Much for TV	\$14.99
Events, Movies or Adult Titles	Prices Vary

Home Phone Services & Pricing

Express Phone	\$19.99
Phone Add-Ons	
Non-Listed Number	\$3.00
Enhanced Phone Features	\$10.00

Other Billed Items

FCC Regulatory Fee	\$0.08
Mailed Printed Statement Fee	\$2.00
Service Restart Fee	\$10.00
Change of Service	\$10.00
Data Overage Fee	\$15.00
Payment Late Fee	\$16.00
Returned Check Fee	\$35.00
Relocate PC and/or Modem	\$42.00
Service Trip Fee	\$50.00
Whole-Home Tune-Up	\$150.00

Activation Rates

Internet Activation	\$50.00
Cable TV Activation	\$50.00
Home Phone Activation	\$50.00
SmartNet Activation	\$120.00
Additional Outlets	
Each Installation	\$30.00
Activation (Up to 3)	\$18.00
Activation (Each Outlet After 3)	\$5.00
Wiring & Cable	
Prewire First Outlet	\$47.00
Prewire Each Additional Outlet	\$26.00
Wallfish Per Wall	\$26.00
Bury Cable	\$63.00

Seasonal Rates

Vacation Suspend Fee	\$10.00
Internet	\$4.75
Home Phone	\$4.75



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