

FREENET

FreeNet is an ad-supported Internet product available to anyone in the Buckeye Broadband service area.

■ Capabilities

FreeNet gives you access to your favorite online activities like email and social media. The use of WiFi is also supported.

■ Internet Speed

- 2 Mbps Download
- 1 Mbps Upload
- Unlimited Data

■ Required Advertisement Viewing

You will be required to view an advertisement in order to restart each 30-minute Internet session. Once the ad is complete, you will need to wait up to 60 seconds before refreshing your Internet screen or opening a new browser tab.

■ Upgrading Your Account

Please visit our website, call in, or visit one of our retail locations to learn more about upgrading your Internet service.

Write your network information below for easy reference.

Username: _____

Password: _____



419.724.9800

BuckeyeBroadband.com/BCCFreeNet

FreeNet is an ad-supported browsing model. Buckeye reserves the right to determine internet speed, advertising interval and browsing interval in its sole discretion. Ad will be presented to all devices in the home connecting to the Internet; only one device is required to watch the ad to authorize the access for the service interval. It is not guaranteed that the Internet service will go directly back to the URL that was being viewed before the ad was presented. Professional installation of FreeNet may be required but is available free of charge. FreeNet service is not compatible with Express TV Powered by TiVo and Buckeye Media Gateway. Taxes, charges for additional services or equipment, and other fees are applicable; and the customer may need to make a security deposit for equipment depending on the results of a credit check. Wireless connections, networks and other factors may impact Internet speed. Terms and conditions of Buckeye internet service, as well as those specific to FreeNet, will apply to usage. Visit buckeyebroadband.com/legal for copies of the applicable terms. Offer subject to change or may be canceled without notice. 024 MKT210280 4/27/21

User Guide

FREENET



Connected Communities

This user guide provides important information and helpful tips to ensure you have a great experience with FreeNet. If you need help, please call **419.724.9800** to speak with one of our local customer support team members.

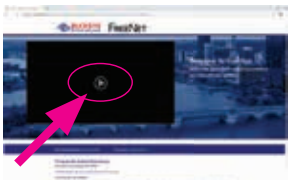
Follow the steps below to use FreeNet.



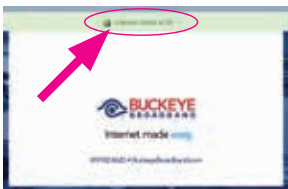
1. Click on the Google Chrome icon on your desktop screen or the toolbar at the bottom of your device screen.



2. Verify that FreeNet has activated. You'll know it is activated when you see the FreeNet Advertisement page.



3. Click the PLAY BUTTON to view the advertisement. FreeNet users must view advertisements in order to use FreeNet service.



4. After viewing the advertisement, you will see a countdown screen. After the countdown is complete, a new Internet session will begin momentarily.



5. When the new Internet session is ready to begin, you will see the FreeNet success webpage. You are now ready to browse the Internet.

To do so, you may simply type your desired website into the address bar, or you may click a new tab at the top of your Internet browser (the + BUTTON) and navigate to your desired website(s) as you normally would.



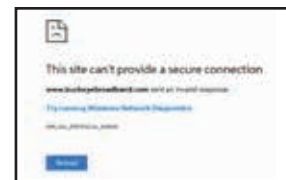
6. When your current Internet session expires, it's possible that you may not be automatically taken to the FreeNet Advertisement page. If this happens, just type **WelcomeToFreeNet.com** in the address bar.



7. For your convenience, you may set up a bookmark for the FreeNet Advertisement page so it's easy to view the necessary advertisements each time an Internet session expires.

To set up a bookmark, type **WelcomeToFreeNet.com** into the address bar and then hit the ENTER key. This can be done at any time while browsing the Internet.

- When the **WelcomeToFreeNet.com** page loads, click the star on the far right of the address bar.
- The bookmark box will automatically pop up and you will see the name of the **WelcomeToFreeNet.com** page.
- Select the folder. The best option to select is 'Bookmarks Bar'.



8. When your current Internet session expires, you may see a screen like this.

If that happens, click the + BUTTON at the top of your Internet browser. This will take you to your *Bookmarks Bar* where you can simply click on your **WelcomeToFreeNet.com** bookmark.