

CALLING CARD GUIDE

Calling Card Number: 10-digit home phone number + 4-digit PIN

Domestic Dialing Instructions

To place calls from a touch tone phone within the United States (including Guam, Puerto Rico, U.S. Virgin Islands) and Canada:

1. DIAL 1-800-477-3296 and LISTEN for voice prompt.
2. DIAL the 10-digit card number + PIN. LISTEN for voice prompt.
3. To place a domestic call:
DIAL area code + telephone number.

To place an international call:
DIAL 011 + country code + city code + telephone number.

International Origination Dialing Instructions

Preferred Access

To place calls from a touch tone phone outside the U.S. and Canada:

1. DIAL the toll-free access number for the country you are in. LISTEN for the voice prompt. (Countries and Access numbers are listed to the right.)
2. DIAL the 10-digit card number + PIN. LISTEN for voice prompt.
3. To call back to the U.S.:
DIAL area code + telephone number.

To call between or within international countries:
DIAL 011 + country code + city code + telephone number.

International Origination Dialing Instructions

Secondary Access

To place calls from a touch tone phone outside the U.S. and Canada:

1. DIAL the toll-free access number for the country you are in. LISTEN for the voice prompt or tone. (Countries and Access numbers are listed to the right.)
2. DIAL the Secondary Access Code (647) when required. LISTEN for voice prompt.
3. DIAL the 10-digit card number + PIN. LISTEN for voice prompt.
4. To call back to the U.S.:
DIAL area code + telephone number.

To call between or within international countries:
DIAL 011 + country code + city code + telephone number.



Dialing Tips

- To place additional calls, don't hang up; PRESS and HOLD (#) for two seconds.
- If the phone you are using does not allow the (#) key to be held down for two seconds, press (#) several times in rapid succession. LISTEN for the voice prompt and DIAL next telephone number.
- If at any time you make a mistake in dialing, PRESS (*) to return to the previous step.
- To speak to an operator, DIAL the toll-free access number on your Dialing Guide, enter the security access code when required (647) then either PRESS (0) or HOLD for an operator.
- To use speed dial, ENTER card number +PIN, then DIAL (1) + (#) and follow the voice prompts.
- Any additional toll charges levied by the local telephone company are the responsibility of the caller.
- Bolded countries allow you to place calls to the U.S., other countries or within the same country.
- Non-bolded countries allow calling back to U.S. only.

General precautions to be aware of when traveling:

- Public phones may require a coin deposit to provide a dial tone and may not return it after the call.
- A ten second delay can be experienced when calling between countries.
- You can only originate a call from a country that is listed to the right.
- A (*) within an access number means to wait for a second dial tone before dialing the rest of the number.
- Local phone companies within each country control call quality.
- International calls permitted from specific private, public or pay phones.

Originating Country	Preferred Access Numbers	Secondary Access Numbers	Secondary Access Code	Country Code	Intl Code	Price Per Minute
AUSTRALIA Δ•	1-800-504-760	1-800-881-152	647	61	0011	0.89
AUSTRIA Δ•	0-800-281-173	0-800-200-244	647	43	00	1.13
BELGIUM Δ•	0-800-7-4380	0-800-7-0011	647	32	00	0.92
CANADA Δ	1-800-860-4444			1		
CHINA #Δ+	108-00-14-00-007	108-001-4000-19	647	86		2.80
COLOMBIA Δ	01-800-919-4818	01-800-919-8157	647	57		2.25
COLOMBIA Δ	01-800-518-0134			57		1.50
CZECH REPUBLIC Δ	800-142-456	800-001-118	647	420		1.57
DENMARK Δ•	8-088-0822	800-1-5532	647	45	00	0.87
FINLAND Δ+•	0-800-11-5512	0-800-110-016	647	358	990	1.04
GERMANY Δ•	0-800-182-7588	0-800-086-0340	647	49		0.89
GREECE	00-800-10600-201-4854	00-800-1821	647	30		1.49
HONG KONG Δ•	800-964-910	800-93-0202	647	852	001	0.93
HUNGARY Δ•	06-800-133-73	06-800-012-13	647	36	00	1.63
INDIA Δ		000-168	647	91		6.00
INDONESIA Δ	008-800-1050-78	008-801-12	647	62		1.83
IRELAND Δ•	1-800-550-632	1-800-550-146	647	353	00	1.35
ISRAEL Δ#•	1-80-946-0086	1-80-949-4108	647	972	00	1.23
ITALY Δ+•	800-872-303	800-172-216	647	39	00	1.13
JAPAN Δ• (Telecom)	0053-11-62-165	0044-22-15-2104	647	81	010	1.50
JAPAN • (KDDI)		0053-100-1400	647	81	010	1.50
KENYA Δ		0-800-22-0115	647	254		4.33
KOREA (South) Δ•	003-0814-0100	003-0917	647	82	001	1.56
LATVIA Δ	800-0313	800-3333	647	371		2.11
LUXEMBOURG Δ•	800-23112	800-2-0117	647	352	00	1.17
MACEDONIA Δ		00-800-4275	647	389		3.94
MALAYSIA Δ•	1-800-8086-46	1-800-8000-14	647	60	00	1.71
MALTA Δ		800-90-112	647	356		2.20
MARTINIQUE Δ		0-800-99-2016	647	1+596		2.74
MAURITIUS ISLAND Δ		0-1112	647	230		3.38
MEXICO Δ	001-800-514-5546	01-800-234-9990	647	52		1.50
MONACO	800-93161	800-90-141		377		1.65
NETHERLANDS Δ+•	0-800-022-0558	0-800-024-9991	647	31	00	0.87
NETHERLANDS Δ•		0-8000-223-083	647	31	00	0.87
NEW ZEALAND Δ•	0-800-4460-45	000-917	647	64	00	1.07
NORWAY Δ•	800-12-184	800-19-114	647	47	00	1.08
NORWAY Δ•		800-12138	647	47	00	1.08
PANAMA Δ	00-800-226-0887	00-800-226-2320	647	507		2.11
POLAND Δ	00-800-111-4215	0*0-800-111-8111	647	48		1.37
PORTUGAL Δ•	800-819-159	800-800-118	647	351	00	2.63
SLOVAK REPUBLIC Δ		0800-000-154	647	421		2.81
SPAIN Δ•	900-99-1504			34	00	1.12
ST. PIERRE & MIQUELON Δ+		0-800-99-2016	647	508		2.39
SWEDEN Δ•	020-02-145-23			46	00	0.86
SWITZERLAND Δ+•	0800-837-648	0800-89-5273	647	41	00	0.71
UNITED KINGDOM Δ#•	0-800-731-4117	0-800-914-1346	647	44	00	0.89
UNITED STATES Δ	1-800-477-3296			1		

Δ - Hotels may apply a surcharge or block access numbers.

- International calling may not be permitted from all over country

+ - Countries may block access from pay phones.

• - Dial Country Code + 800-6246-2462 for customer service while in country.