

## INSTALLATION RATES

<b>STANDARD SERVICE:</b>	
PREVIOUSLY WIRED	\$30.00
NO WIRING	\$40.00
MOVE/TRANSFER OF SERVICE	\$25.00
<b>CATV BASIC:</b>	
PREVIOUSLY WIRED	\$37.00
NO WIRING	\$53.00
BUCKEYE1 - INSTALLATION/ACTIVATION	\$250.00
EXPRESS HIGH-SPEED INTERNET INSTALLATION	\$50.00
RELOCATE PC/MODEM	\$42.00
VACATION RECONNECT	\$10.00
RECONNECT NON PAY	
RECONNECT	\$35.00
RECONNECT SAME DAY	\$75.00
IN FIELD COLLECTION TRIP CHARGE	\$26.00
<b>INSTALL ADDITIONAL OUTLET:</b>	
AT TIME OF INSTALLATION	\$30.00
SEPARATE TRIP	\$50.00
<b>ACTIVATE ADDITIONAL OUTLET:</b>	
AT TIME OF INSTALL	\$18.00
SEPARATE TRIP	\$35.00
EACH OUTLET AFTER 3	\$5.00
EXPRESS HOME PHONE INSTALLATION	\$38.00
CABLECARD INSTALLATION	\$50.00
DIGITAL/DVR/HD CONVERTER SEPARATE TRIP INCLUDES INSTALLATION	\$25.00
HD DTA SEPARATE TRIP INCLUDES INSTALLATION	\$25.00
<b>PREWIRES:</b>	
FIRST OUTLET	\$47.00
EACH ADDITIONAL	\$26.00
<b>EXTENSION CABLE:</b>	
PICK UP IN OUR LOBBY UP TO 15FT.	\$15.00
DELIVERED UP TO 15FT.	\$42.00
WALLFISH PER WALL (FISHING CABLE THROUGH A WALL)	\$26.00
BURY CABLE CUSTOMER'S OPTION	\$63.00
IN HOUSE AMPLIFIER	\$42.00
<b>SERVICE FEES</b>	
SERVICE RESTART FEE	\$8.00
CHANGE OF SERVICE	\$10.00
EASY CONNECT SHIPPING FEE	\$10.00
EASY CONNECT RESCUE FEE	\$35.00
WHOLE-HOME TUNE -UP	\$150.00
TRIP FEE	\$50.00
THIS FEE IS APPLICABLE WHEN ADDING AND/OR RELOCATING AN OUTLET, DELIVERING AND/OR PICKING-UP EQUIPMENT, AS WELL AS ANY NON-BUCKEYE ISSUE RESULTING IN A SERVICE CALL. <b>THIS CHARGE WILL BE WAIVED IF TECHNICIAN DETERMINES THE PROBLEM IS A RESULT OF BUCKEYE SERVICE/EQUIPMENT.</b>	

AVAILABLE AT LOBBY LOCATIONS:

<b>ITEM</b>	<b>RETAIL</b>
UNIVERSAL REMOTE	\$10.00
PACE IR RECEIVERS	\$10.00
15 ft. RF EXTENSION CABLES	\$15.00
OPTICAL AUDIO SPDIF	\$25.00
RF MODULATOR	\$25.00
12 ft. HDMI CABLE	\$20.00

- PAYMENT OF INSTALLATION CHARGES PLUS THE FIRST MONTH OF SERVICE AND PICTURE ID IS REQUIRED FOR ALL NEW SUBSCRIBERS OF BUCKEYE BROADBAND AT THE TIME OF INSTALLATION.
- 20% DISCOUNT ON INSTALLATION CHARGES FOR GOLDEN BUCKEYE CARD HOLDERS.
- IN MOST AREAS, A FRANCHISE FEE IS CHARGED FOR CUSTOMER CABLE SERVICES, EQUIPMENT RENTAL, AND INSTALLATION CHARGES. STATE SALES TAX IS CHARGED FOR CABLE EQUIPMENT IN THE HOME.
- A MAILED PRINTED STATEMENT IS AVAILABLE FOR A MONTHLY \$2 FEE.
- FEE FOR A RETURNED CHECK IS \$35.00.
- A \$15.00 LATE FEE IS ASSESSED EACH MONTH FOR PAYMENTS NOT RECEIVED BY THE DUE DATE NOTED ON YOUR BILL.
- AN FCC REGULATORY FEE OF .08 PER MONTH IS MANDATED BY THE FCC.



419.724.9800  
buckeyebroadband.com

*This document includes information and rates in effect on the publication date. Subject to change without notice.*

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## RESIDENTIAL RATES NW OHIO/SE MICHIGAN

### EXPRESS HIGH-SPEED INTERNET

	DOWNLOAD	UPLOAD	DATA PLAN	MONTHLY	UNLIMITED
BEXCONNECT	10 MBPS	1 MBPS	10 GB	\$19.99	
BEX50	50 MBPS	3 MBPS	250 GB	\$56.99	
BEX50+	50 MBPS	5 MBPS	500 GB	\$75.00	\$125.00
BEX100	100 MBPS	5 MBPS	1000 GB	\$115.00	\$165.00
BEX300	300 MBPS	5 MBPS	2000 GB	\$250.00	

100 GB ADDITIONAL DATA (PRE-PURCHASED) \$10.00/EA  
INTERNET EQUIPMENT FEE \$7.00  
APPLIES TO BUCKEYE BROADBAND MODEMS USED TO ACCESS THE INTERNET. ONLY ONE FEE PER HOME MAY APPLY. EXCLUDES BEX100 AND BEX300 PLANS. STATIC IP ADDRESS \$20.00

**BUCKEYE 1** (REQUIRES ANY LEVEL OF EXPRESS INTERNET) \$7.99/MO.  
INCLUDES BLADE ALL ACCESS WITH SUNDAY HOME DELIVERY (WHERE AVAILABLE), WATCH BCSN APP AND EPIX APP.  
IPAD MINI 16GB WHITE/WIFI \$300.00  
IPAD MINI 16GB WHITE/WIFI WITH \$50 DOWN PAYMENT \$10.00/MO. for 2 years  
IPAD MINI 16GB WHITE/WIFI WITH \$150 DOWN PAYMENT \$10.00/MO. for 1 years

### CABLE TELEVISION

	MONTHLY
CATV BASIC (LOCAL 30+) (INCLUDES BROADCAST RETRANSMISSION FEE)	\$28.20
STANDARD SERVICE	\$86.70
INCLUDES: CATV BASIC AND EXPANDED (EXPANDED NOT AVAILABLE SEPARATELY)	
DIGITAL BASIC PAK*	\$13.00
HD PLUS PAK* (HD CONVERTER REQUIRED)	\$8.50
SUPERCANNELS PAK*	\$3.95
INFORMATION & SPORTS PAK*	\$2.95
VARIETY PAK*	\$3.95
ALMA LATINA PAK*	\$4.95
*REQUIRES CATV BASIC AND A CONVERTER	

### CABLE TV EQUIPMENT OPTIONS

	MONTHLY
CABLECARD RENTAL	\$3.35
HD DTA, REMOTE RENTAL (HD DIGITAL TRANSPORT ADAPTER) (FIRST 2 AT NO CHARGE THRU 12/31/16)	\$1.95
DIGITAL CONVERTER, REMOTE RENTAL <sup>†</sup>	\$6.95
HD CONVERTER, REMOTE RENTAL <sup>†</sup>	\$11.95
HD DVR CONVERTER, REMOTE RENTAL <sup>†</sup>	\$16.95
BUCKEYE MEDIA GATEWAY, WHOLE HOME DVR <sup>†</sup> INCLUDES: GATEWAY AND 1 MEDIA PLAYER	\$18.00
ADDITIONAL MEDIA PLAYER FOR BUCKEYE MEDIA GATEWAY. UP TO 6 TOTAL MEDIA PLAYERS PER HOME	\$6.00
GUIDE NAVIGATOR SERVICE	\$1.50
<sup>†</sup> REQUIRES GUIDE NAVIGATOR SERVICE, 1 PER HOME ONLY	

### ON DEMAND/PPV

	MONTHLY
TOO MUCH FOR TV	\$14.99
MOVIES OR ADULT PER TITLE	PRICES VARY
SPORTS PACKAGES	PRICES VARY
MLB EXTRA INNINGS	
PAY PER VIEW EVENTS	PRICES VARY

## PREMIUM ENTERTAINMENT

CINEMAX	MONTHLY	\$17.50
EPIX		\$5.00
FLIX		\$3.49
HBO		\$20.00
HBO/CINEMAX		\$30.00
HERE!		\$6.95
INDIEPLEX/RETROPLEX**		\$1.00
PLAYBOY TV**		\$12.95
SHOWTIME/FLIX		\$15.00
SHOWTIME/TMC/FLIX		\$17.95
STARZ/STARZ ENCORE/INDIEPLEX/RETROPLEX		\$15.95
THE MOVIE CHANNEL (TMC)/FLIX		\$15.00

\*\*DOES NOT INCLUDE RELATED ON DEMAND CONTENT

## VIP BUNDLES (VIDEO, INTERNET, PHONE)

VIP PRICING REFLECTS DISCOUNT OFF RATE CARD A LA CARTE PRICING.

	MONTHLY	
<b>VIP STANDARD GROUND BUNDLE</b>		
VIDEO: STANDARD SERVICE (WILL REQUIRE HD DTA OR CONVERTER)		
INTERNET: BEX18 MBPS/2 MBPS/250 DATA		
PHONE: GROUND PACKAGE W/ CALLER ID		
<b>VIP DIGITAL GROUND BUNDLE</b>		\$152.20
VIDEO: STANDARD SERVICE, DIGITAL CONVERTER, REMOTE, NAVIGATOR, DIGITAL BASIC PAK, PPV AND ON DEMAND ACCESS, DIGITAL MUSIC		
INTERNET: BEX18 MBPS/2 MBPS/250 DATA		
PHONE: GROUND PACKAGE		
<b>VIP DIGITAL ESSENTIAL BUNDLE</b>		\$162.20
VIDEO: STANDARD SERVICE, DIGITAL CONVERTER, REMOTE, NAVIGATOR, DIGITAL BASIC PAK, PPV AND ON DEMAND ACCESS, DIGITAL MUSIC		
INTERNET: BEX18 MBPS/2 MBPS/250 DATA		
PHONE: ESSENTIAL PACKAGE		
<b>VIP DIGITAL PLATINUM ESSENTIAL BUNDLE</b>		\$172.20
VIDEO: STANDARD SERVICE, DIGITAL CONVERTER, REMOTE, NAVIGATOR, SUPERCHANNELS PAK, DIGITAL BASIC PAK, INFORMATION & SPORTS PAK, VARIETY PAK, PPV AND ON DEMAND ACCESS, DIGITAL MUSIC		
INTERNET: BEX50 MBPS/3 MBPS/350 GB DATA		
PHONE: ESSENTIAL PACKAGE		
<b>VIP DIGITAL PLATINUM PREMIUM BUNDLE</b>		\$182.20
VIDEO: STANDARD SERVICE, DIGITAL CONVERTER, REMOTE, NAVIGATOR, SUPERCHANNELS PAK, DIGITAL BASIC PAK, INFORMATION & SPORTS PAK, VARIETY PAK, PPV AND ON DEMAND ACCESS, DIGITAL MUSIC		
INTERNET: BEX50 MBPS/3 MBPS/350 GB DATA		
PHONE: PREMIUM PACKAGE		
<b>VIP DIGITAL ULTRA ESSENTIAL BUNDLE</b>		\$221.70
VIDEO: STANDARD SERVICE, DIGITAL CONVERTER, REMOTE, NAVIGATOR, SUPERCHANNELS PAK, DIGITAL BASIC PAK, INFORMATION & SPORTS PAK, VARIETY PAK, PPV & ON DEMAND ACCESS, DIGITAL MUSIC, HBO, CINEMAX, STARZ, STARZ ENCORE, INDIEPLEX, RETROPLEX, SHOWTIME, TMC, FLIX		
INTERNET: BEX50 MBPS/3 MBPS/350 GB DATA		
PHONE: ESSENTIAL PACKAGE		
<b>VIP DIGITAL ULTRA PREMIUM BUNDLE</b>		\$229.70
VIDEO: STANDARD SERVICE, DIGITAL CONVERTER, REMOTE, NAVIGATOR, SUPERCHANNELS PAK, DIGITAL BASIC PAK, INFORMATION & SPORTS PAK, VARIETY PAK, PPV & ON DEMAND ACCESS, DIGITAL MUSIC, HBO, CINEMAX, STARZ, STARZ ENCORE, INDIEPLEX, RETROPLEX, SHOWTIME, TMC, FLIX		
INTERNET: BEX50 MBPS/3 MBPS/350 GB DATA		
PHONE: PREMIUM PACKAGE		

## PACKAGES

	MONTHLY	
<b>DIGITAL STARTER</b>		\$36.65
VIDEO: CATV BASIC SERVICE, DIGITAL CONVERTER, REMOTE, NAVIGATOR, PPV AND ON DEMAND ACCESS, DIGITAL MUSIC		
<b>DIGITAL LITE</b>		\$55.15
VIDEO: CATV BASIC SERVICE, DIGITAL CONVERTER, REMOTE, NAVIGATOR, DIGITAL BASIC PAK, PPV AND ON DEMAND ACCESS, DIGITAL MUSIC		
<b>DIGITAL STANDARD SERVICE</b>		\$95.15
VIDEO: STANDARD SERVICE, DIGITAL CONVERTER, REMOTE, NAVIGATOR, PPV & ON DEMAND ACCESS, DIGITAL MUSIC		
<b>BRONZE PACKAGE</b>		\$116.70
VIDEO: STANDARD SERVICE, DIGITAL CONVERTER, REMOTE, NAVIGATOR, DIGITAL BASIC PAK, SUPERCHANNELS PAK, INFORMATION & SPORTS PAK, VARIETY PAK, PPV AND ON DEMAND ACCESS, DIGITAL MUSIC		
<b>GOLD PACKAGE</b>		\$167.20
VIDEO: STANDARD SERVICE, DIGITAL CONVERTER, REMOTE, NAVIGATOR, DIGITAL BASIC PAK, SUPERCHANNELS PAK, INFORMATION & SPORTS PAK, VARIETY PAK, PPV AND ON DEMAND ACCESS, DIGITAL MUSIC, HBO, CINEMAX, SHOWTIME, TMC, FLIX, STARZ, STARZ ENCORE, INDIEPLEX, RETROPLEX		
<b>PLATINUM PACKAGE</b>		\$168.70
VIDEO: STANDARD SERVICE, DIGITAL CONVERTER, REMOTE, NAVIGATOR, DIGITAL BASIC PAK, SUPERCHANNELS PAK, INFORMATION & SPORTS PAK, VARIETY PAK, PPV AND ON DEMAND ACCESS, DIGITAL MUSIC		
INTERNET: BEX50 MBPS/3 MBPS/350 GB DATA		
<b>ULTRA PACKAGE</b>		\$214.20
VIDEO: STANDARD SERVICE, DIGITAL CONVERTER, REMOTE, NAVIGATOR, DIGITAL BASIC PAK, SUPERCHANNELS PAK, INFORMATION & SPORTS PAK, VARIETY PAK, PPV AND ON DEMAND ACCESS, DIGITAL MUSIC, HBO, CINEMAX, SHOWTIME, TMC, FLIX, STARZ, STARZ ENCORE, INDIEPLEX, RETROPLEX		
INTERNET: BEX50 MBPS/3 MBPS/350 GB DATA		
<b>EXPRESS HOME PHONE PACKAGES</b>	MONTHLY	
<b>GROUND</b>		\$14.75
UNLIMITED LOCAL WITH EXPANDED LOCAL CALLING AREA. DOMESTIC LONG DISTANCE INCLUDING CALLS TO CANADA† \$0.06 PER MIN. OR A DIFFERENT PROVIDER		
FEATURES: CALL PRIVACY, INSIDE WIRE MAINTENANCE		
<b>ESSENTIAL</b>		\$35.95
UNLIMITED LOCAL WITH EXPANDED LOCAL CALLING AREA. DOMESTIC LONG DISTANCE, 150 MINS. TO CANADA† \$0.04 PER MIN. THEREAFTER		
FEATURES: CALLER ID WITH NAME, CALL WAITING ID, DO NOT DISTURB, CALL PRIVACY, REPEAT DIALING, AUTOMATIC CALL BACK, 3-WAY CALLING, SPEED DIAL 8, INSIDE WIRE MAINTENANCE		
<b>PREMIUM</b>		\$47.95
UNLIMITED LOCAL AND UNLIMITED DOMESTIC LONG DISTANCE INCLUDING CALLS TO CANADA† WITH EXPANDED LOCAL CALLING AREA		
FEATURES: CALLER ID WITH NAME, CALL WAITING ID, DO NOT DISTURB, CALL PRIVACY, REPEAT DIALING, AUTOMATIC CALL BACK, 3-WAY CALLING, SPEED DIAL 8, INSIDE WIRE MAINTENANCE, VOICEMAIL, CALL FORWARDING		
<b>TELEPHONE FEATURES</b>		
CALLER ID WITH NAME		\$4.75
VACATION SERVICE		\$4.75
CALL FORWARDING WITH REMOTE ACTIVATION		\$2.75
CALL FORWARDING		\$2.75
DO NOT DISTURB		\$2.75
SELECTIVE CALL REJECTION		\$2.75
CALL WAITING		\$2.75
MULTI-RING		\$2.75
DISTINCTIVE RING		\$2.75
RELOCATION RING		\$2.75

CALL SCREENER	\$2.75
SPEED DIAL 8	\$2.75
REPEAT DIALING	\$2.75
AUTOMATIC CALL BACK	\$2.75
THREE-WAY CALLING	\$2.75
VOICE MAIL	\$2.75
ENHANCED VOICE MAIL	\$4.75
VISUAL VOICEMAIL APP	FREE
TRANSCRIPTION FOR VISUAL VOICEMAIL	\$2.75
CALL PRIVACY	FREE UPON REQUEST
ADDITIONAL SERVICES	
DOMESTIC† U.S. PERSONAL 800 SERVICE	\$ .07/MIN.
DOMESTIC† U.S. CALLING CARD	\$ .13/MIN.
ONE-TIME CHARGES	
VANITY TELEPHONE NUMBER	\$25.00
PIC1 CHANGE (1ST CHANGE PER LINE)	\$5.00
PIC2 CHANGE (2ND CHANGE PER LINE)	\$1.50
SERVICE ORDER CHARGE	\$5.00/ORDER
FEATURE CHANGE OR CENTRAL OFFICE WORK	
DIRECTORY AND LINE INFORMATION	
ADDITIONAL LISTING	\$3.00
NON-PUBLISHED NUMBER	\$3.00
NON-LISTED NUMBER	\$3.00
INFORMATION LISTING	\$3.00
ALTERNATE LISTING	\$3.00
PRIMARY LISTING	NO CHARGE
CALL BLOCKING	FREE UPON REQUEST
COLLECT, THIRD PARTY, OUTBOUND CALLER ID AND 900 CALLS	
TAXES AND CURRENT SURCHARGES	
VISIT WWW.BUCKEYEBROADBAND.COM/PHONE FOR CURRENT TAXES AND SURCHARGES.	
†DOMESTIC 48 STATES INCLUDING AK, HI, PR, VI	

## BUCKEYE BRAINIACS BUCKEYE INTERNET CUSTOMERS ONLY.

	MONTHLY*	ANNUAL*
<b>BRAINIACS PLUS</b>	\$15.00	\$150.00
INCLUDES: UNLIMITED PHONE AND REMOTE SUPPORT, 2 HOURS OF IN-HOME SUPPORT, BITDEFENDER AV PROTECTION ON 3 DEVICES		
<b>BRAINIACS PLUS ADDITIONAL IN-HOME SUPPORT</b>		\$30.00/HR
(\$7.50 PER 15 MIN AFTER INITIAL HOUR)		
<b>BRAINIACS</b>	\$10.00	\$100.00
INCLUDES: UNLIMITED PHONE AND REMOTE SUPPORT, BITDEFENDER AV PROTECTION ON 3 DEVICES		
<b>BRAINIACS ADDITIONAL IN-HOME SUPPORT</b>		\$45.00/HR
(\$11.25 PER 15 MIN AFTER INITIAL HOUR)		
<b>A LA CARTE SERVICES</b>	MONTHLY*	ANNUAL*
<b>BITDEFENDER ANTIVIRUS ON 3 DEVICES</b>	\$5.00	\$40.00
<b>BRAINIACS REMOTE PC OPTIMIZATION (ONE TIME FEE)</b>		\$75.00
<b>VIRUS, ADWARE, MALWARE REMOVAL (ONE TIME FEE)</b>		\$75.00
<b>BRAINIACS IN-HOME SUPPORT (MIN. 1 HOUR)</b>		\$90.00/HR
(\$22.50 PER 15 MIN AFTER INITIAL HOUR)		

\*MONTHLY RATE REQUIRES 12 MONTH COMMITMENT. ANNUAL IS AN INITIAL ONE TIME, NON-REFUNDABLE FEE.

VISIT WWW.BRAINIACS.TECH FOR A COMPLETE LIST OF COMPUTER UPGRADES AND REPAIR SERVICES. PICKUP AND DELIVERY SERVICES AVAILABLE.