

Broadband Internet Services

| Service | Download | Upload | Data Plan | Monthly |
|--|-----------|--------------------|-----------|----------|
| Starter | 10 Mbps | 1 Mbps | 10 GB | \$31.99 |
| BEX 20 | 20 Mbps | 2 Mbps | 100 GB | \$39.99 |
| Essential | 100 Mbps | 5 Mbps | 250 GB | \$69.99 |
| Ultimate | 200 Mbps | 5 Mbps | 250 GB | \$89.99 |
| Gig | 1000 Mbps | 10 Mbps | 500 GB | \$259.99 |
| Gig Plus | 1000 Mbps | 10 Mbps | Unlimited | \$289.99 |
| Internet Service Add-Ons | | | | |
| Internet Equipment Fee (Modem Rental) | \$10.00 | Static IP Address | | \$20.00 |
| 150 GB of Data (Pre-Purchased) | \$15.00 | Unlimited Data | | \$30.00 |
| Double Upload | \$20.00 | In-House Amplifier | | \$42.00 |

Prepaid Nymble Internet, Powered By Buckeye

| Service | Download | Upload | Data Plan | Monthly |
|---|----------|--------|-----------|----------|
| Prepaid 100 | 200 Mbps | 5 Mbps | 100 GB | \$59.99 |
| Prepaid 250 | 200 Mbps | 5 Mbps | 250 GB | \$89.99 |
| Prepaid 500 | 200 Mbps | 5 Mbps | 500 GB | \$119.99 |
| Prepaid Unlimited | 200 Mbps | 5 Mbps | Unlimited | \$149.99 |
| Prepaid Nymble Data Voucher (30-Day Limit) | | | | |
| Nymble Prepaid Data 50 GB (Refill Only) | | | | \$19.99 |
| Nymble Prepaid Data 75 GB (Refill Only) | | | | \$39.99 |

Initial purchase includes the required modem kit. All data plans have a 30-day limit.

Brainiac Services

| Brainiac Services | |
|--|----------|
| Brainiacs | \$10.00 |
| SmartNet | \$11.99 |
| SmartNet Plus | \$19.99 |
| Bitdefender | \$2.99 |
| SmartNet Beacon | \$5.00 |
| Brainiac Equipment Options | |
| SmartNet Beacon | \$149.00 |
| Hitron WiFi Extender | \$49.99 |
| Hitron Data Gateway | \$99.99 |
| Hitron Voice Gateway | \$129.99 |
| Brainiac Support Services | |
| In-Home Support (Non-Brainiac Subscriber/Per Hour) | \$90.00 |
| In-Home Support (Brainiac Subscriber/Per Hour) | \$45.00 |
| Remote PC Optimization (One-Time Fee) | \$75.00 |
| Virus, Adware, Malware Removal (One-Time Fee) | \$75.00 |

Brainiacs and Bitdefender require a 12-month commitment. Annual pricing is an initial one-time, non-refundable fee. All prices listed are monthly unless noted. SmartNet activation is required and includes Whole-Home certification.

HD Cable TV Services

| StreamTV (Requires Local 30+) | \$1.50 |
|--|----------|
| Local 30+ (Including Broadcast Retransmission Fee of \$6.54) | \$24.99 |
| Popular Standard | \$103.98 |
| Pak Add-Ons (Converter Required) | |
| Digital Plus Pak [†] | \$3.99 |
| Superchannels Pak [†] | \$4.25 |
| Alma Latina Pak | \$4.95 |
| HD Plus Pak | \$8.75 |
| Digital Basic Pak | \$15.50 |
| Cable TV Equipment Options | |
| Guide Navigator Service | \$1.50 |
| HD DTA | \$1.95 |
| Cable Card | \$3.35 |
| StreamTV DVR | \$6.00 |
| Digital Converter | \$6.95 |
| HD Converter | \$11.95 |
| HD DVR Converter | \$16.95 |
| Express TV Powered By TiVo Whole-Home DVR | \$18.00 |
| Media Gateway Whole-Home DVR | \$18.00 |
| Additional Whole-Home Media Players | \$6.00 |

Premium Entertainment

| | |
|--------------------------------------|---------|
| EPIX | \$5.00 |
| Showtime & The Movie Channel | \$10.00 |
| Showtime/Flix/EPIX | \$15.00 |
| The Movie Channel/Flix/EPIX | \$15.00 |
| Showtime/The Movie Channel/Flix/EPIX | \$17.95 |
| Flix | \$3.79 |
| HBO | \$20.00 |
| Cinemax | \$17.50 |
| HBO & Cinemax | \$30.00 |
| Starz | \$10.99 |
| Indieplex/Retroplex | \$1.00 |
| Starz Encore Movie Pak | \$6.95 |
| Starz Encore Super Pak | \$15.95 |
| Here TV | \$6.95 |
| Playboy TV | \$9.95 |

On Demand/PPV

| | |
|--------------------------------|-------------|
| Too Much for TV | \$14.99 |
| Events, Movies or Adult Titles | Prices Vary |

Home Phone Services & Pricing

| | |
|-------------------------|---------|
| Express Phone | \$19.99 |
| Phone Add-Ons | |
| Enhanced Phone Features | \$10.00 |
| Robocall Blocker | \$4.99 |

Other Billed Items

| | |
|------------------------------|----------|
| FCC User Fee | \$0.06 |
| Mailed Printed Statement Fee | \$2.00 |
| Service Restart Fee | \$10.00 |
| Change of Service | \$10.00 |
| Data Overage Fee | \$15.00 |
| Payment Late Fee | \$19.00 |
| Returned Check Fee | \$35.00 |
| Relocate PC and/or Modem | \$42.00 |
| Service Trip Fee | \$50.00 |
| Whole-Home Tune-Up | \$150.00 |

Activation Rates

| | |
|----------------------------------|----------|
| Internet Activation | \$50.00 |
| Cable TV Activation | \$50.00 |
| Home Phone Activation | \$50.00 |
| SmartNet Activation | \$120.00 |
| Additional Outlets | |
| Each Installation | \$30.00 |
| Activation (Up to 3) | \$18.00 |
| Activation (Each Outlet After 3) | \$5.00 |
| Wiring & Cable | |
| Prewire First Outlet | \$47.00 |
| Prewire Each Additional Outlet | \$26.00 |
| Wallfish Per Wall | \$26.00 |
| Bury Cable | \$63.00 |

Seasonal Rates

| | |
|------------------------------------|--------|
| Vacation Service (6 Months) | |
| Internet | \$4.75 |
| Home Phone | \$4.75 |

No Activation Fee After 6 Months



NW OH/SE MI 419.724.9800
ERIE CO. 419.627.0800

buckeyebroadband.com

[†]Available in certain areas only.

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